

### **Frequently Asked Questions**

### Who Can I Contact For Assistance With My Booth?

All inquiries related to booth setup, (for example, cleaning services, banner hanging or furniture requests) should be directed to the official show decorator:

EZ Party Rents (909) 624-1697

If you need electricity, please contact Edlen Electrical (714) 985-1480

If you would like to speak with someone regarding lead retrieval, please contact ExpoBadge at (800) 490-9941

To contact LA Expo staff call: (714) 979-5276 Ext. 130

#### How do I register for a badge?

There is a form under the Exhibitor Information menu to assist in registering multiple staff members for the Expo. You can register individuals at LandscapeOnline.com or call 714-979-5276 Ext. 115 to speak directly with an LA Expo staff member.

# Can I use the same email address to register everyone for my company?

Yes, you can, although it is preferable to use a separate email address for each person. Each person will get their own confirmation that they have been registered.

### If I bring my family to Long Beach, what is there to do in the area?

Check out. <a href="http://www.visitlongbeach.com">http://www.visitlongbeach.com</a>. There are so many interesting things to do in Long Beach, visit the Queen Mary, go to the beach, or check out the Aquarium. Even Disneyland and Knott's Berry Farm are within close proximity.

### Are Any Discounted Hotel Rates Available?

Special block bookings have been arranged at six hotels. These discounted rates are limited, please plan ahead and make your reservations now.

Refer to the hotel accommodations section of this manual for additional information or go to <a href="www.LandscapeOnline.com">www.LandscapeOnline.com</a>. Click on the Associations / Events tab at the top of the page. This will direct you to the LA Expo information center. Then select the Hotel & Travel tab.

### Move in and out procedures and large exhibits/vehicles

If you have a large exhibit/vehicle, please fill out the necessary form in the Forms section. We have to get the larger equipment/vehicles in the show first. Otherwise, we will have to dismantle booths to fit you in.

#### Can I get Internet at the show?

You can order your own Internet connection for your booth, but do this in plenty of time before the early bird deadline date.

Smart City: (888) 446-6911

### Is There A Current List of Exhibitors?

Please visit the Landscape Online website at: <a href="www.">www.</a> LandscapeOnline.com</a> then click on the Associations / Events tab at the top of the page. This will direct you to the LA Expo information center. Then select the "List of 2013 Exhibitors" link for a current list of 2013 exhibitors.

## Where Can I Find Information Regarding Seminars?

Please visit the Landscape Online website at: <a href="https://www.LandscapeOnline.com">www.LandscapeOnline.com</a>. Click on one of the 2013 Landscape Architects' Expo banner ads to be directed to the LA Expo information center. Then select the "Educational Programs" button for information regarding seminars.

### **For Additional Questions or Concerns:**

Contact: Cindy McCarthy (714) 979-5276 Ext. 113 cmccarthy@landscapeonline.com